GENERAL DYNAMICS
Mission Systems–Canada

Return Authorization Request

* Required Information – email completed form to <u>RMA.Support@gd-ms.ca</u>

Customer Contact Information		
First Name*	Last Name*	Company Name*
Click here to enter text.	Click here to enter text.	Click here to enter text.
Phone*	Fax	E-mail*
Click here to enter text.	Click here to enter text.	Click here to enter text.

Customer's Return Address			
Address 1*		Address 2	
Click here to enter text.		Click here to enter text.	
City*	State/ Province*	Country*	Postal/Zip Code*
Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.

Customer's Ship To Address			
Address 1*		Address 2	
Click here to enter text.		Click here to enter text.	
City*	State/ Province*	Country*	Postal/Zip Code*
Click here to enter text.	Click here to enter text.	Click here to enter text.	Click here to enter text.

Item 1 Information		
Serial Number*	GDMS-C Part Number*	Purchase Order Number*
Click here to enter text.	Click here to enter text.	Click here to enter text.
Failure Description	☐Unit has been used in the field	☐Unit has no image display
☐Failure Analysis Required?	☐Unit has been tested in the lab	☐Click here to enter text.
☐CAR Required?	☐Unit does not power up	☐Click here to enter text.

Please describe the unit problem(s)   *Note: Please fill with as much information as possible*

Click here to enter text.

Please describe the environment in which the unit(s) was(were) used

Note: This info will be used to debug and is needed to process the RMA

Click here to enter text.

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Item 2 Information		
Serial Number*	GDMS-C Part Number*	Purchase Order Number*
Click here to enter text.	Click here to enter text.	Click here to enter text.

Failure Description ☐Unit has been used in the field ☒Unit has no image display

☐Failure Analysis Required? ☐Unit has been tested in the lab ☐Click here to enter text.

☐CAR Required? ☐Unit does not power up ☐Click here to enter text.

Please describe the unit problem(s) *Note: Please fill with as much information as possible*

Click here to enter text.

Please describe the environment in which the unit(s) was(were) used

Note: This info will be used to debug and is needed to process the RMA

Click here to enter text.

Item 3 Information		
Serial Number*	GDMS-C Part Number*	Purchase Order Number*
Click here to enter text.	Click here to enter text.	Click here to enter text.

Failure Description ☐Unit has been used in the field ☐Unit has no image display

☐Failure Analysis Required? ☐Unit has been tested in the lab ☐Click here to enter text.

☐CAR Required? ☐Unit does not power up ☐Click here to enter text.

Please describe the unit problem(s) *Note: Please fill with as much information as possible*

Click here to enter text.

Please describe the environment in which the unit(s) was(were) used

Note: This info will be used to debug and is needed to process the RMA

Click here to enter text.

If you have more than 3 units to return, please attach the required information to the email.